

**AMERICAN CAR RENTAL COMPANIES PROVIDING
“ESSENTIAL TRANSPORTATION SERVICES”
AS INTEGRAL PART OF CORONAVIRUS RESPONSE – RECOGNIZED
BY U.S. DEPARTMENT OF HOMELAND SECURITY**

Personal and commercial transportation – including taxis, delivery services, vehicle rentals and transportation-network providers – have been recognized by the U.S. Department of Homeland Security as essential for:

- **Supporting response efforts**
- **Aiding in delivery needs**
- **Ensuring necessary personal mobility**
- **Preserving government resources**

The American Car Rental Association supports the actions of government officials and agencies at all levels – federal, state, county and municipal – to slow the spread of COVID-19. Increasingly, these actions are mandating the closure of businesses, except for those providing “essential services.”

On March 28, 2020, the Department of Homeland Security’s Cybersecurity and Infrastructure Security Agency published an updated “Memorandum on Identification of Essential Critical Infrastructure Workers During COVID-19 Response” that listed vehicle rentals as an essential transportation and logistics service during the pandemic.

Car rental companies provide – large and small – such services day-in and day-out to government agencies, other essential businesses, and the public in every community across the country. Especially in times of crisis, the vehicle rental industry meets local and often urgent transportation needs for first responders, health-care workers, and other social-support services such as home-care professionals, food banks and elder-care services. In addition, given increased warnings about public venues and transportation, car rentals may be the only viable option for many American citizens facing medical or family emergencies – and, just as importantly, for those who can’t afford to purchase or maintain a personal vehicle.

For more information on the essential role played by car rental companies, please contact ACRA’s Executive Director Sharon Faulkner or Government Relations Representative Greg Scott.