

ATLANTA – HARTSFIELD JACKSON  
INTERNATIONAL AIRPORT

Hartsfield-Jackson  
Atlanta International Airport.

Keisha Lance Bottoms  
Mayor  
Roosevelt Council, Jr.  
Airport General  
Manager

May 25, 2018

Andre Haddad  
Chief Executive Officer  
Turo Inc.  
116 New Montgomery St., 7th Floor  
San Francisco, CA 94105

RE: TURO'S UNAUTHORIZED AND UNLAWFUL OPERATION AT HARTSFIELD-  
JACKSON ATLANTA INTERNATIONAL AIRPORT

Dear Mr. Haddad:

I write to inform you that the City of Atlanta's ("City") Department of Aviation ("DOA") has become aware that Turo is engaging in car rental operations at Hartsfield-Jackson Atlanta International Airport ("ATL") without a permit, concessions contract, or concessions lease agreement with the City. (Sgg, Exhibit A, Turo Website Screenshots). Atlanta City Code 22-201 (l) states:

No person shall carry on, conduct or engage in the business of renting motor vehicles to passengers at or from the airport in any manner, including but not limited to picking up patrons at or from the airport, without first either entering into a written contract with the city or obtaining a rental car courtesy vehicle permit from the aviation general manager.

Further, the City is aware that Turo is improperly advertising its services at ATL on its website despite not having any authorization from the City to do so. After consultation with our attorneys, the City hereby demands that Turo cease car rental operations at ATL and remove all references of operations at ATL from the website immediately since it is not authorized to conduct business at ATL. If Turo continues to operate unlawfully at ATL or continues to falsely advertise on its website that it is a legitimate ATL rental car business, the City will utilize any and all legal remedies pursuant to Georgia law and City code against Turo.

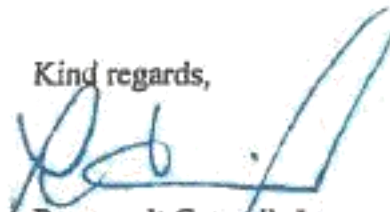
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City of Atlanta Department of Aviation | P.o. Box 20509 | Atlanta, GA USA 30320-2509 | Tel: (404)  
530-6600 www.atl.com a C @atlairport

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If you have any questions, please contact Chilly Ewing, Director of DOA Concessions, at [chilly.ewing@atl.com](mailto:chilly.ewing@atl.com) or 404-382-2217.

Kind regards,

A handwritten signature in blue ink, appearing to read "Roosevelt Council, Jr.", written over a horizontal line.

Roosevelt Council, Jr.  
Aviation General Manager

cc: Michael Smith, Deputy General Manager  
Paul Brown, Assistant General Manager Chilly  
Ewing, Director of Aviation Concessions  
Nina Hickson, Interim City Attorney  
Tracy Harrison, Director of Aviation Ground Transportation Kimberly  
Patrick, Deputy City Attorney  
Diana Freeman, Senior Assistant City Attorney